

## ULOC AGREEMENT AND DISCLOSURE STATEMENT

This document and accompanying Additional Disclosure Statement make up your ULOC Agreement and throughout this document are referred to as ULOC Agreement or Agreement. The Additional Disclosure Statement contains important Account information including your Annual Percentage Rates (“APR”s) and amount of any fees. Please take the time to familiarize yourself with your Agreement and retain it for future reference.

Thank you for being a Alpha Omega Consulting Group customer. We appreciate your business.

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### AGREEMENT TO TERMS AND DEFINITIONS

This ULOC Agreement and any amendments (Agreement) govern the open end line of credit we have established for you (your Account). “You” and “your” refer to all persons who applied for the Account or are contractually liable through any other means. “We,” “us,” and “our” refer to Alpha Omega Consulting Group “Card” means any credit cards or other access devices issued under this Agreement.

You and we are bound by this Agreement from the earlier of the time you receive it or from the date of the first transaction, including, without limitation, the placement or posting of any Annual Fee or Periodic Membership Fee on your Account. You may close your Account before using it without paying any Annual Fee, or Periodic Membership Fee if applicable to your Account, when you call us within 90 days of your Account open date at our office location.

### USING YOUR ACCOUNT

#### Account Use Restrictions

You agree to use your Account only for personal, family, household, or charitable purposes. You agree to use your Account only for valid and lawful purposes and that if your Account is used for any other purposes you are responsible for such use and may be required to reimburse us and the Network for all resulting amounts and expenses.

#### Types of Account Transactions

You can access your Account using any means approved by us to make purchases or receive cash advances. We may limit the dollar amount and/or frequency of any type of transaction without notice to you.

### YOUR CREDIT

#### Credit Limit

We will advise you of the total credit limit on your Account. All or a portion of your total credit limit is available for cash advances. Your total credit limit and cash advance limit may change from time to time. We will notify you of any such changes through your billing statement or by sending you a separate notice. If no separate cash advance limit is listed on your billing statement, then the amount of your credit limit available for cash advances is your total credit limit.

You agree not to allow your unpaid balance (including Finance Charges and other charges) to exceed your total credit limit. We may not extend credit if you have exceeded your total credit limit. We may not extend credit if you have exceeded your total credit limit or if the amount requested would cause you to exceed your total credit limit. If you exceed your total credit limit, you agree to pay us that excess amount immediately. Your available credit and cash advance amount may not reflect your payments for up to 14 days.

#### Credit Authorizations

Some transactions will require our prior authorization and you may be asked by the merchant to provide identification. If any part of the authorization system is not working, we may not be able to authorize a transaction, even if you have sufficient available credit. We will not be liable to you if any of these events happen. We may refuse to authorize any transactions at our sole discretion including, without limitation, if we reasonably suspect that such authorization may result in fraudulent or suspicious activity on the Account. We are not responsible for refusal or failure to authorize any transaction or refusal by any merchant to accept or honor your Card.

### PAYMENT

#### Promise to Pay

You promise to pay according to the terms of this Agreement for all: (a) credit we extend on your Account; (b) Finance Charges, late charges, overlimit charges and administrative charges (e.g. for research, returned checks, overdraft protection, if applicable, etc.) provided in this Agreement; and (c) collection costs and attorneys’ fees to the extent permitted by applicable law.

If your Account is a joint Account, each joint Accountholder is jointly and individually responsible for all amounts due under this Agreement regardless of death, divorce, other legal proceedings or any agreement that may affect liability between you. If any joint Accountholder requests to not be liable for

future transactions, we may close your Account. If we do, you must continue to pay according to the terms of this Agreement, but you will not be able to make new charges on your Account.

#### **Payment**

Each statement you receive from us will identify a Minimum Payment and Current Payment Due.

#### **Minimum Payment**

The Minimum Payment is calculated as follows:

Your Minimum Payment is:

- 5% of original balance of all balances subject to finance charge plus the following:
  - Any periodic Finance Charges
  - Any Monthly Maintenance Fee Finance Charge, if applicable, and
  - Any additional amounts disclosed in the Additional Disclosure Statement

#### **Current Payment Due**

The Current Payment Due is:

- Your Minimum Payment plus any amount past due.

Your Minimum Payment and Current Payment Due will be rounded to the nearest penny, unless doing so will cause the resulting value to exceed the New Balance.

#### **Timing and Form of Payments**

You must pay at least the Current Payment Due in time to be credited to your Account by the Payment Due Date, and failure to do so constitutes a default of this Agreement. Instructions for making payments are on your billing statement. For a payment to be credited to your Account as of a particular day, we must receive your payment by the date and time and in the manner specified in those instructions. **If your Account is overlimit, you can avoid an additional overlimit fee by immediately paying at least the Current Payment due upon delivery of your billing statement.** If your Account is delinquent, you can avoid an additional late fee by paying at least the Minimum Payment plus any past due amount by the Payment Due Date; however, if you cannot pay this amount, you must pay at least the Minimum Payment by the Payment Due Date to avoid progressing to the next stage of delinquency. You may pay more than the Current Payment Due and may pay the entire New Balance at any time.

All payments must be in U.S. dollars. Except for disputed payments, if you pay by mail the payment must be sent to the address specified on your billing statement. If you pay by negotiable instrument, such as cashier's check, it must be in a form that is acceptable to us and must be drawn on a U.S. Financial institution. **Any check, money order or other instrument tendered as an accord in satisfaction, or which includes a condition, restrictive endorsement or any statement to the effect that acceptance of such instrument shall not constitute full or partial satisfaction of a disputed or undisputed debt (collectively, a "Condition") without prior written approval from management.** You must note conspicuously on the face of the payment instrument that it is tendered for this purpose. We reserve the right to refuse to accept any payment that is subject to a Condition. If the payment does not comply with the foregoing and we process it, we will not be bound by the Condition. **By sending us a check for payment on your Account, you authorize us to initiate an electronic funds transfer from your bank or other financial institution account according to the terms of the check.** This means that your check will be converted to an electronic transaction and your original check will not be returned to you by your bank. Your original check will be destroyed.

#### **Application of Payments**

At our discretion, payments are generally applied to interest, fees and then principal balances. We apply your payments to lower APR balances before higher APR balances. The application of payments is subject to change at any time, without notice.

### **INTEREST RATES AND FINANCE CHARGES**

#### **Interest Rates**

The APR's on your Account are a fixed rate. The APR is divided by 365 and rounded to the next highest hundred thousandth of a percentage point to determine your Daily Periodic Rate. The Daily Periodic Rate is used to determine the amount of Periodic Finance Charge (see Finance Charges).

#### **Purchase APR**

For credit card purchases, APR and corresponding Daily Periodic rate are disclosed in the Additional Disclosure Statement.

#### **Cash APR**

For cash advances, APR and corresponding Daily Periodic Rate are disclosed in the Additional Disclosure Statement.

#### **Default APR**

If your Account has a Default APR provision, the Default APR and conditions that may cause a Default APR to take effect and corresponding Daily Periodic Rate are disclosed in the Additional Disclosure Statement.

#### **Promotional or Introductory APR**

At our discretion, we may offer you a Promotional or Introductory APR for any type of transaction. The Promotional or Introductory APR, corresponding Daily Periodic Rate, period of time for which the Promotional or Introductory APR applies, and conditions by which the promotional period may be shortened are disclosed in the offer. Certain promotional offers may or may not be subject to Cash Advance Fees. Any Promotional or Introductory APR offer will be subject to the terms of the offer and this Agreement.

#### **Finance Charges**

Finance Charges are the total of the greater of (a) Minimum Finance Charge or (b) Periodic Finance Charges, and any applicable (c) Cash Advance Fee Finance Charges, (d) Overdraft Fee Finance Charges, and (e) any other Finance Charge(s).

Please see the Additional Disclosure Statement for applicability and amount of the following Finance Charges.

(a) **Minimum Finance Charge.** A Finance Charge that is assessed in lieu of a lesser periodic Finance Charge in any billing cycle in which a periodic Finance Charge is payable.

(b) **Periodic Finance Charges.** Periodic Rate Finance Charges accrue and are compounded on a monthly basis. To determine the Periodic Rate Finance Charge for each category, we multiply the Balance Subject to Finance Charge by its applicable Daily Periodic Rate and that result by the number of days in the billings cycle. To determine the total Periodic Rate Finance Charge for the billing cycle, we add the Periodic Rate Finance Charges for each category together. Each Daily Periodic Rate is calculated by dividing its corresponding Annual Percentage Rate by 365.

Cash Advances (including balance transfer and credit card checks). Periodic Finance Charges begin to accrue on the date of the transaction and continue to accrue until payment in full is credited to the Account. There is no Grace Period on cash advances.

Periodic Finance Charges will be calculated using the Daily Periodic Rate in effect on the statement closing date.

Any fee Finance Charge may cause the APR on the billing statement on which the fee Finance Charge first appears to exceed the nominal APR.

(c) **Cash Advance Fee Finance Charges.** Cash advances include all advances to get cash over the counter, through an ATM, balance transfers (if available), credit card checks (if available), or other "cash-like" transactions (such as purchasing a money order, traveler's check, casino or betting chip, or a lottery ticket) as determined by us. A Finance Charge will be computed on the amount of each cash advance as of the date of the transaction.

(d) See Additional Disclosure Statement for applicability and amount of the following fees.

#### **Annual Fee/Periodic Membership Fee**

If your Account is subject to an Annual Fee or Periodic Membership Fee, you agree to pay this fee each year (or other periodic assessment if indicated on the Additional Disclosure Statement) your Account is open, or closed with a balance. You agree that this fee will be charged to your Account.

If you close your Account within the first 90 days your Account is open, the Annual Fee/Periodic Membership Fee(s) are refundable so long as you have not used the Account. The Annual Fee/Periodic Membership Fee compensates Alpha Omega Consulting Group in part, for ULOC services provided or made available to you throughout the membership year.

#### **Late Payment Fee**

A Late Payment Fee may be assessed for each billing cycle in which at least the Minimum Payment, and any amount past due, is not paid in time to be credited to the Account by the Payment Due date.

#### **Other Fees and Charges**

##### **Returned Payment Fee**

A Returned Payment Fee is assessed to the Account each time a payment check, automatic payment deduction, or other payment method is not honored or is returned unsatisfied by the bank or other financial institution. Any payment returned unsatisfied for any reason may be reposted to any type of transaction (i.e. cash advance, purchases, etc.) and Finance Charges may be reinstated back to the payment date at the APR being charged for that transaction.

##### **Returned Check Fee**

A Returned Check Fee is assessed to the Account each time a credit card check, balance transfer check (if available), electronic check or other Account access device is returned unsatisfied by us for any reason.

##### **Research Fee**

A Research Fee may be assessed to the Account for each sales slip copy, statement copy and the application copy requested.

##### **Replacement Fee**

A Replacement Fee may be assessed to the Account if we replace a Card that is lost, stolen, or damaged, or if we issue a replacement Personal Identification Number (PIN) to facilitate access to Automated Teller Machines. If a replacement card is requested on a rush basis, we will charge our current fee for this service.

##### **Reinstatement Fee**

A Reinstatement Fee may be assessed whenever a request to reopen a closed or blocked Account is approved.

##### **Additional Fees**

See the Additional Disclosure Statement for any other fees that may be applicable to your Account.

#### **ACCOUNT RENEWAL, CLOSURE AND TERMINATION**

##### **Card Renewal**

Cards are issued with an expiration date. We have the right not to renew your Card for any reason.

##### **Closing Your Account**

You can close your Account by writing to us. Your Account balance will continue to accrue Finance Charges and other fees and will remain subject to all the terms and conditions of this Agreement. You also agree to destroy your Card(s) and any unused credit card checks. We will not honor any credit card check written on your Account or authorize any transactions after your Account is closed. The address to send your request to close your Account is disclosed in the Additional Disclosure Statement.

##### **Account Closure**

We may close your Account, suspend your credit privileges, or reduce your credit limit at any time and for any reason, subject to the requirements of applicable law. In any of these events, your Account balance will continue to accrue Finance Charges and fees until paid in full, and will remain subject to all the terms and conditions of this Agreement. If we close your Account, you agree to destroy your Card(s) and any unused credit card checks. If your Account has been closed, or your credit privileges are suspended, you may not use your Card or credit card checks.

##### **Default**

You will be in default under this Agreement if: (a) you fail to make at least the Current Payment due in time to be credited to your Account by the Payment Due Date; (b) you violate any other provision of this Agreement; (c) you die; (d) you become subject to bankruptcy or insolvency proceedings; (e) you supply us with misleading, false, incomplete or incorrect information; (f) we receive information from third parties, including credit reporting agencies, which indicate a serious delinquency or charge-off with creditors; (g) you fail to provide us a physical address; (h) you exceed your credit limit; (i) your payment is returned unsatisfied by your bank or other financial institution for any reason; or (j) any credit card check is returned unpaid by us. Upon default, we have the right to close your Account, to terminate or suspend your credit privileges under this Agreement, to change the terms of your Account and this Agreement, to require you to pay your entire Account and this Agreement, to require you to pay your entire Account balance including all accrued but unpaid charges immediately, and to sue you for what you owe. If you do not pay us, your Account balance will continue to accrue Finance Charges and fees until paid in full and will remain subject to all the terms and conditions of this Agreement. If we sue you, or if we hire a third party to collect your Account balance, you will pay our court costs, reasonable attorneys' fees and other collection costs related to the default to the extent permitted by law in the state in which you reside, and we will apply your payments first to attorneys' fees and other costs and then to principal and unpaid Finance Charges.

## **CREDIT CARD FRAUD**

### **Lost or Stolen Credit or Account Checks**

You agree to notify us immediately if your credit card or credit card checks are lost or stolen. You may notify us by calling us at the phone number disclosed in the Additional Disclosure Statement.

### **Liability for Unauthorized Use**

You should retain copies of all charge slips until you receive your statement, at which time you should verify that the charges are true and the amounts unaltered. You may be liable for the unauthorized use of your credit card. You will not be liable for unauthorized use that occurs after you notify us of the loss, theft or possible unauthorized use. Notification must be given either by writing us immediately upon learning of the loss, theft or possible unauthorized use or calling us at the telephone number listed on your billing statement. In any case, your liability for unauthorized use of your credit card will not exceed \$0. The address to notify us of unauthorized use of your credit card is disclosed in the Additional Disclosure Statement. You may also call us at the telephone number listed on your billing statement.

## **PERSONAL INFORMATION**

### **Change of Name, Address, Telephone Number or Employment**

You agree to give us prompt notice of any change in your name, mailing address, telephone number or place of employment.

### **Updated Financial and Other Information**

Upon request, you agree to promptly give us accurate financial and other information about yourself.

### **Credit Reporting**

If you fail to fulfill the terms of your credit obligation, a negative report reflecting on your credit record may be submitted to a credit reporting agency. If any specific information related to your Account transactions or credit experience with us is inaccurate, you may notify us to correct the inaccurate information (after confirmation of the alleged error) reported to any credit reporting agency by writing to us at \_\_\_\_\_ (store address).

### **Certain Privacy Practices**

You agree that from time to time we may receive credit information concerning you from others, such as stores, other lenders, and credit reporting agencies, and that we may use this information to amend, cancel or suspend your credit privileges under this Agreement even if you are not in default with us. You agree that the Department of Motor Vehicles may release your residence address to us, should it become necessary to locate you. You agree that our supervisory personnel may listen and record telephone calls between you and your representatives in order to evaluate the quality of our service to you and to other Alpha Omega Consulting Group customers. For additional information regarding our privacy practices, please refer to our Privacy Statement.

## **ADDITIONAL TERMS**

### **Change of Terms (including Finance Charges)**

**WE MAY CHANGE OR TERMINATE ALL OR ANY PART OF THIS AGREEMENT OR ADD NEW TERMS AT ANY TIME INCLUDING WITHOUT LIMITATION ADDING OR INCREASING FEES, INCREASING YOUR PERIODIC PAYMENT, INCREASING THE RATE OR AMOUNT OF FINANCE CHARGES, OR CHANGING THE METHOD OF COMPUTING THE BALANCE UPON WHICH FINANCE CHARGES ARE ASSESSED. AMONG OTHER THINGS, WE MAY INCREASE YOUR APR, FEES, AND TOTAL COST OF CREDIT, BASED ON A CHANGE IN YOUR CREDIT HISTORY, AN INCREASE IN YOUR CREDIT OBLIGATIONS, OR AN INCREASE IN THE USE OF YOUR CREDIT LINES WITH US OR ANOTHER CREDITOR. WRITTEN NOTICE WILL BE PROVIDED TO YOU WHEN REQUIRED BY APPLICABLE LAW. UNLESS OTHERWISE STATED, CHANGES APPLY TO BOTH NEW AND OUTSTANDING BALANCES.**

**Assignment of Account**

We may sell, assign or transfer your Agreement and Account or any portion thereof without notice to you. You may not sell, assign or transfer your Account.

**Waiver**

We may choose to delay enforcing or waive any of our rights under this Agreement in certain situations. We can delay enforcing or waive any of our rights without affecting our other rights. If we waive a right, we do not thereby waive the same right in other situations.

**Severability**

If any provision of this Agreement is finally determined to be void or unenforceable under any law, rule or regulation, all other provisions of this Agreement will remain valid and enforceable.

**Applicable Law**

This Agreement and your Account will be governed by federal law and the laws of the state of Virginia, whether or not you live in Virginia and whether or not your Account is used outside Virginia. This Agreement is entered into in Virginia and all credit under this Agreement will be extended from Virginia.

## **YOUR BILLING RIGHTS**

### **What to Do If There's an Error In Your Bill**

#### **YOUR BILLING RIGHTS – KEEP THIS NOTICE FOR FUTURE USE**

This notice contains important information about your rights and our responsibilities under the Fair Credit Billing Act.

#### **NOTIFY US IN CASE OF ERRORS OR QUESTIONS ABOUT YOUR BILL**

If you think your bill is wrong, or if you need more information about a transaction on your bill, write to us (on a separate sheet) at the address listed on your billing statement. Write us as soon as possible. We must hear from you no later than 60 days after we sent you the first bill on which the error or problem appeared. You can telephone us, but doing so will not preserve your rights.

Please include the following information in your letter:

- Your name, account number and signature;
- The dollar amount of the suspected error; and
- Describe the error and explain, if you can, why you believe there is an error.

If you need more information, describe the item you are not sure about. If you have authorized us to pay your Account bill automatically from your savings or checking account, you can stop the payment on any amount you think is wrong. To stop the payment, your letter must reach us three business days before the automatic payment is scheduled to occur.

#### **YOUR RIGHTS AND OUR RESPONSIBILITIES AFTER WE RECEIVE YOUR WRITTEN NOTICE:**

We must acknowledge your letter within 30 days, unless we have corrected the error by then. Within 90 days, we must either correct the error or explain why we believe the bill was correct.

After we receive your letter, we cannot try to collect any amount you question, or report you as delinquent. We can continue to bill you for the amount you question, including Finance Charges, and we can apply any unpaid amount against your Credit Limit. You do not have to pay any questioned amount while we are investigating, but you are still obligated to pay the parts of your bill that are not in question.

If we find that we made a mistake on your bill, you will not have to pay any Finance Charges related to any questioned amount. If we didn't make a mistake, you may have to pay Finance Charges, and you will have to make up any missed payments on the questioned amount. In either case, we will send you a statement of the amount you owe and the date it is due.

If you fail to pay the amount we think you owe, we may report you as delinquent. However, if our explanation does not satisfy you, and you write to use within ten days telling us you still refuse to pay, we must tell anyone we report you to that you have a question about your bill. And, we must tell you the name of anyone we reported you to. Upon settlement of the dispute, we must tell everyone we report you to that the matter has been settled.

If we don't follow these rules, we can't collect the first \$50 of the questioned amount, even if your bill was correct.

#### **SPECIAL RULES FOR CREDIT CARD PURCHASES**

If you have a problem with the quality of goods or services that you purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may not have to pay the remaining amount due on the goods or services. You have this protection only when the purchases was more than \$50 and the purchase was made in your home state or within 100 miles of your mailing address. (If we own or operate the merchant, or if we mailed you the advertisement for the property or services, all purchases are covered regardless of amount or location of purchase.)

You may write to us at the address shown on your billing statement.

## **Alpha Omega Consulting Group Privacy Statement**

### **Our Commitment to You**

Alpha Omega Consulting Group is proud to be part of a financial services organization that has been providing superior products and services to customers. We greatly appreciate the trust that you and thousands of other customers have placed in us, and we protect that trust by respecting your privacy, even if our relationship with you ends.

This Privacy Statement illustrates our commitment to your privacy and explains our privacy practices so you can make an informed decision about whom you allow us to share your information with in order to offer you additional products and services. Although most customers enjoy receiving offers and information about additional products and services, if you prefer that we do not share your information for marketing purposes, we will respect your choice.

### **Types of Information We Collect**

It is important that you know that in order to ensure that our customers get the very best service and highest quality products, Alpha Omega Consulting Group collects demographic information (such as your name and address) and credit information (such as information related to your Accounts with us and others). This information comes either directly from you, for instance, from your application and transactions on your Account; or, it may come from an outside source such as your credit bureau report. Gathering this information helps us to identify our customers and manage our customer relationships. It also assists us in the development of products and services to meet the continuing needs of our customers.

### **We Respect Your Privacy**

Since some of the information we gather is not publicly available, we take great care to ensure that this information is kept safe from unauthorized access. Because Alpha Omega Consulting Group respects your privacy and values your trust, the only employees or companies who can access your non-public personal information are those who use it to service your Account or provide services to you or to us. Alpha Omega Consulting Group diligently maintains physical, electronic and procedural safeguards that comply with applicable federal standards to guard your non-public personal information and to assist us in preventing unauthorized access to that information.

### **How We Share Information with Our Affiliates**

From time to time, for general business purposes such as fraud control, or when we think it may benefit you, we share certain information with other companies within our corporate family (i.e. Affiliates). These companies all provide financial services such as consumer finance. We may also share certain information with non-financial service providers that become our Affiliates (such as travel, auto and shopping clubs). The information we share might come from your application, such as your name, address, telephone number, and Social Security number. Also, the information we share could include your transactions with us or our Affiliates (such as your account balance, payment history, and parties to the transaction) or credit card usage. The information we share with our Affiliates may also include your assets, income, or credit reports, which we collect from the sources described above. With this information, our Affiliates can determine if the products they specialize in, such as mortgages, automobile loans and insurance, may be benefit to you.

### **How We Share Information Outside the Alpha Omega Consulting Group Family**

We may also share information with companies outside our corporate family (non-Affiliates) that are able to extend special offers we feel might be of value to you. These companies may be financial service providers (such as mortgage bankers or insurance product providers) or they may be non-financial companies (such as retailers or marketing companies). These offers are typically for products and services that you might not otherwise hear about. The information we may provide them comes from the sources described above and might include your name, address, and phone number. State law restricts how we share information about you, and we have chosen not to share your information in this way.

We may also provide information to non-Affiliates that perform operational services related to your Account or marketing services for us. Sharing information with these types of companies is permitted by law. Such a company might include a financial company (such as mortgage banker or insurance service provider) with whom we have a joint marketing agreement or a non-financial company (such as data processor or Internet service provider) with whom we have a service agreement. The information we may share also comes from the sources described above and might include your name, address, phone number and Account history with us.

Finally, we provide information about you to non-Affiliates such as credit reporting agencies and companies which provide services related to your Account. This information sharing is also permitted by law.

### **How to Request That Your Information Not Be Shared**

#### **Information Sharing with Our Affiliates\***

If you do not want us to share your credit information (such as your credit bureau information) with our Affiliates, please let us know by completing the attached opt-out reply form. We will be happy to comply with your request. If you have previously informed us of your preference, you do not need to do so again. Your request will not apply to information about your transactions or experience with us (such as Account information, Account usage, or payment history) and will only apply to the ULOC Account you have designated on the opt-out form by Account number. An opt-out request by any party on a joint Account will apply to all parties on the joint Account.

**Information Sharing with Non-Affiliates**

If you do not want us to share your non-public personal information with non-Affiliates (unless we are permitted or required by law to do so), you will also need to indicate your request on the attached opt-out reply form. We will be happy to comply with your request. If you have previously informed us of your preference, you do not need to do so again. Please understand that your request may exclude you from receiving valuable offers in the future. Your request will only apply to the ULOC Account you have designated on the opt-out form by Account number. An opt-out request by any party on a joint Account will apply to all parties on the joint Account. Opt-out requests will not apply to information sharing that is permitted by law.

Once you have completed the reply form, please mail it to Alpha Omega Consulting Group, \_\_\_\_\_. Please allow sufficient time for us to process your request. **Please do not include any other correspondence with your request.**

**How to Be Removed from Solicitation Lists of Companies Participating in the Direct Marketing Association (DMA) Preference Service**

If you wish to be removed from mailing solicitation lists at a national level, please send your name and address (with Zip code) to the Direct Marketing Association at the following address:

Mail Preference Service (DMA)  
P O Box 9008  
Farmingdale, NY 11735-9008

**How to Request That Your Information Not Be Shared**  
**(If you have previously informed us of your preferences, you do not need to do so again.)**

If you do not want Alpha Omega Consulting Group to share your non-public personal information as described in the attached Alpha Omega Consulting Group Privacy Statement (unless we are permitted or required by law to do so), please let us know by completing the information below, tearing off and mailing this form to:

Alpha Omega Consulting Group  
Attn: Opt-Out Department  
716 Vauxhall Drive

Nashville, TN 37221

We will be happy to comply with your "opt-out" request, which will only apply to the ULOC Account you have designated below by Account number. An opt-out request by any party on a joint Account will apply to all parties on the joint Account.

**Please do not include any other correspondence with your request, and do not include this form with your payment.**

**Information Sharing with Our Affiliates\***

I do not want my credit information (e.g., credit bureau information) shared with other Affiliates. [This request will not apply to the sharing of information about your transactions or experience with us (e.g., Account information, Account usage, or payment).]

**Information Sharing with Non-Affiliates**

I do not want my non-public personal information (e.g. name and address) shared with non-Affiliates. I understand that this may exclude me from receiving valuable offers.

My Account number is:                      Please print clearly.

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Name (as it appears on your credit card)

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Address

---

City

State

Zip

---

(       )  
Phone Number